SOFTWARE LICENSE AGREEMENT FOR THERMOSYS™ TOOLBOX (Version 1.0)

10 May 2013

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4. SOFTWARE SUPPORT SERVICES
4.1 PERPETUAL LICENSE SOFTWARE SUPPORT SERVICES

Standard Installation Support
CUA will supply installation support by email only.

Perpetual License Maintenance as Product
User must purchase a software license to utilize the THERMOSYS™ application and Perpetual License Maintenance as Product. The license and support plan includes the following benefits:

Free Maintenance Updates
CUA will make available for download from the THERMOSYS™'s official web site any updates to the current release of THERMOSYS™. This service does not include on-site installation of the software.

Technical Support
CUA's software technical support staff will be available for questions pertaining to the operation of the THERMOSYS™ via email and THERMOSYS™'s official website. If a User has a problem with an operational or technical feature of the software, CUA will put forth their best effort to answer questions at no charge, but questions requiring more than 15 minutes of assistance may require purchase of hourly Enhanced Customer Support or an Enhanced Customer Support Package at current rates listed on the THERMOSYS™'s official website. CUA's software and technical support specialists will address operational or technical problems that cannot be resolved via email/Internet support by using telephone contact or remote control software. This service may require the user to have access to a computer system running THERMOSYS™ at the User's site that is equipped with an internet connection. This service may not be available because of security permissions of the User's network.

4.2 ENTERPRISE/TERM LICENSE SOFTWARE SUPPORT SERVICES

User must purchase an annual software license and support plan to utilize the THERMOSYS™ application. The license and support plan includes the following benefits:

Standard Installation Support
CUA will supply installation support by email only.

Free Maintenance Updates:
CUA will make available for download from the THERMOSYS™'s official web site any updates to the current release of THERMOSYS™. This service does not include on-site installation of the software.

Technical Support:
CUA's software technical support staff will be available for questions pertaining to the operation of the THERMOSYS™ via email and THERMOSYS™'s official website. If a User has a problem with an operational or technical feature of the software, CUA will put forth their best effort to answer questions at no charge. CUA's software and technical support specialists will address operational or technical problems that cannot be resolved via email/Internet support by using telephone contact or remote control software. This service may require the user to have access to a computer system running THERMOSYS™ at the User's site that is equipped with an internet connection. This service may not be available because of security permissions of the User's network.

5. LIMITATIONS OF COVERAGE
This agreement does not cover:
i) Support required because of unauthorized repairs or alterations
ii) Installation, reinstallation and other related consulting services
iii) Service required as a result of non-compatible software
iv) Service required on software including operating system software and/or other types of software
v) Unauthorized modifications to programmed software.

6. COLLECTION OF INFORMATION/ AUTHENTICATION
CUA may retrieve information about your hardware configuration for license authentication, copy protection, and other purposes. The information collected is not your personally identifying information. Any unauthorized transfer, exhibition, export, import or transmission of programs and devices

circumventing the authentication system may be prohibited by law. CUA reserves the right to use any other authentication or security system, or method in connection with the Thermosys™ software.

7. ENTERPRISE/TERM LICENSE RENEWAL AND CANCELLATION
User may renew this agreement at term end by paying the appropriate annual support fee per paragraph 10 below. At any time, User may terminate computer-related services as defined in Paragraph four (4) by notifying CUA in writing. Failure to pay the license and support renewal later than 30 days after the anniversary of this agreement will also terminate this agreement. All other rights, terms and conditions included in this Agreement shall survive termination. Upon termination, the User will have no further obligation to pay CUA under the agreement except to pay for any then accrued, unpaid fees as calculated using the current annual license rate. If User terminates this Agreement, User's license to use THERMOSYS™ is revoked. In such event, User may not use or copy THERMOSYS™ and User should promptly remove the software from all installed computers.

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User may reduce their annual license and support count upon renewal. After renewing at a lesser license count, User may choose to increase the total license count by re-purchasing the forfeited licenses at the current license price.

9. TIME FOR SERVICE
CUA will respond to any initial product support request from User within 1 business day.

10. PLACE FOR SERVICE
Service will be performed from CUA's offices. Any service performed at the User's site, along with travel expenses, will be charged to the User at the prevailing rate for such service.

11. PAYMENT

11.1 PERPETUAL LICENSE PAYMENT

The price for the software license must be paid in full in advance for each user's license. The price for the Perpetual License Maintenance as a Product must be paid annually. State sales tax will be added to all applicable purchases. No prorated refunds are granted for early termination of the support agreement.

11.2 ENTERPRISE/TERM LICENSE PAYMENT

The price for the software license and support agreement must be paid annually in full for each user's license and support. State sales tax will be added to all applicable purchases. No prorated refunds are granted for early termination of this agreement. Failure to pay will void this contract per paragraph 6.

12. PRICES MAY CHANGE UPON RENEWAL.
CUA will notify User of annual license price changes at least 60 days in advance of the license renewal date. If the User is unable to make payment prior to the license renewal due date, the user may request a two week temporary extension of the current year's license. License extensions beyond the 30-day grace period may be granted at CUA's discretion and the current upon license extension fee will be prorated.

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